

Fees

All fees will be provided to clients prior to commencing assessments, frequency of therapy depends on individual circumstances.

Privately and NDIS funded sessions and services:

Services with Danielle Cottam – Director and Speech Pathologist

Assessments

- \$560.00 Standard assessment, with report. Inclusive of 1-hour teletherapy assessment session and report writing time. This may (but does not always) include collation of information from home and school, a parental interview, analysis of information and report writing. This is the minimum for clients with Selective Mutism. If assessment is complex and/or language screening is required then this may span more than one session. Any subsequent sessions will be charged at the usual hourly rate.
- Review assessment with report – recommended at least once every 12 months and charged at the hourly rate.

Therapy (online and face-to-face)

- \$280.00 flat rate fee. Sessions are 50 minutes face to face time and inclusive of indirect time for any planning, session analysis and/or follow up i.e., summary email and simple resource provision. These fees reflect the bespoke planning and preparation required for sessions due to the complex nature of this client group. Any customised resources, assessment scoring and analysis and/or programmes will be charged additionally at the hourly rate.

Travel

- \$193.99 pro rata. Charged for travelling to and from the therapy session. Calculated individually according to travel time from therapist base.

Training

- \$ On request – calculated according to requirements on request.

Reports, resource development and communications

- \$280.00 pro rata. This includes any additional reports required outside of initial assessment e.g., additional reports, referrals and communications with school/agencies that are more than 10 minutes.

Clinical Supervision

- \$300.00 flat rate fee. Sessions are 60 minutes.

Cancellations

- Cancellation requests should be submitted at least 2 business days prior to the appointment. If less than 2 business days notice is provided then the full session fee will be charged.

Payment and Billing

Payment Processing

To streamline the payment process and ensure convenience for our clients, we securely store credit or debit card details in a trusted online payment system (Halaxy). This system adheres to stringent security standards to protect your information. Automated payments are processed at 5:00 PM on the day of your appointment, ensuring a seamless and efficient transaction experience and reducing the chance of late payment fees as outlined in terms and conditions. Where clients are obtaining a rebate for their session fees, payments are made via the aforementioned system first and on receipt of payment a paid invoice receipt will be sent which clients can then use to retrospectively claim their rebate via the relevant agency.

Rebates

Medicare

Selective Mutism WA is registered as a Medicare Provider and can become involved with Team Care Arrangements (TCA) as part of a Chronic Disease Management service (CDM, formerly Enhanced Primary Care). CDM services need to be discussed and set-up with your GP. As part of the CDM services, a TCA plan provides you with a partial rebate for 5 allied health sessions per calendar year, claimed through Medicare. To be eligible, your child must have a chronic condition and complex care needs being managed by their GP through a GP Management Plan and TCA. Speech Pathology must be listed on this plan and a referral, specifically to Danielle Cottam at Selective Mutism WA, must be received from the referring medical practitioner using the appropriate departmental form. The rebate is approximately \$60.35 as of 01/01/25. For more information, visit the [Department of Health website](#).

Please note Selective Mutism WA are not able to bulk bill for services under Medicare or private health funds. All rebates will need to be claimed by the client after payment of the full session fee to SMWA and rebates do NOT cover the full fee.

Private Health Rebates

Speech pathology assessments and therapy services at Selective Mutism WA may be rebated through private health insurance. Check with your private health insurance provider to find out if your policy includes cover for Speech Pathology services.

Selective Mutism WA is recognised as a provider by Bupa and HBF and can be recognised by other health providers. Check with your private health insurance provider to find out if your policy includes cover for Speech Pathology services.

NDIS

Self-Managed Clients

Individuals who Self-Manage their NDIS plan funding can be accepted as a new client. Clients will be provided with a receipt after their consultation is paid on the day, which will be invoiced privately according to the Fee Schedule above. At the time of writing, clients can then submit the receipt to the NDIS via the NDIS portal on the myGov website to seek a full reimbursement.

Plan Managed Clients

Individuals who are have their NDIS funding Plan-Managed may be accepted as a new client. As Plan-Managed clients are limited to the NDIS Price Guide, they will need to agree to personally pay the gap between the SMWA fee and the rebate from NDIS. Currently, the NDIS 2024-2025 Price Guide for speech pathology services is \$193.99 per 60 minutes, which can apply to:

- direct service provision
- non-face-to-face support provision
- provider travel (one-way)
- short notice cancellation – 2 clear business days

Therefore, Plan-Managed clients must agree in writing or verbally (which will be noted in writing) to personally pay the cost difference between the NDIS price (\$193.99) and the pro-rata Consultation Fee (see above) for any appointment they attend, in order to be accepted as a new client. This includes the return travel trip which will be an out-of-pocket expenses.

All SMWA fees are taken via an automated payment system. As such, Plan-Managed clients will need to register their personal credit/debit card with SMWA to enable payment and then seek the rebate from their Plan Manager following payment using the paid invoice receipt following successful payment.

Agency Managed Clients

SMWA is not a registered NDIS service provider and cannot accept referrals for agency managed participants.